

# NEIGHBORHOOD PROBLEMS - WHERE TO CALL

June 2014

City of Omaha's Web Page: [www.cityofomaha.org](http://www.cityofomaha.org)

Mayor's Hotline Webpage: [www.cityofomaha.org/departments/mayor/Hotline/hotline.htm](http://www.cityofomaha.org/departments/mayor/Hotline/hotline.htm)

## City Services

Air Quality/Odor Control	Environmental Services	402-444-6015 or 402-444-6016
Alarm Registrations	City Finance	402-444-5453
Alley Maintenance	Street Maintenance	402-444-4919
Building Permits	Planning	402-444-5350
Building Inspections (construction related)	Planning	402-444-5350
Cars, Junk Trailers on Public or Private Property	Mayor's Hotline	402-444-5555
Chuck Holes, Debris, Litter Blocking Street, Curb Repairs	Street Maintenance	402-444-4919
City Council Office		402-444-5520
City Parks, Pools, Golf Courses or Rec Center Problems	Parks & Recreation	402-444-5900
City Services Information or Complaints	Mayor's Hotline	402-444-5555
Code Enforcement	Planning	402-444-5150 Ext. 2114
Compost	Public Works	402-444-6665
Convention and Visitors Bureau		402-444-4660
Driveway/Curb Cut Permits	Public Works	402-444-4978 or 402-444-5101
Issued by	Planning	402-444-5350 Ext. 2116 or 2117
Empty Bldgs., Vacant Houses, Deteriorated Bldgs.,		
Occupied Dilapidated Houses	Mayor's Hotline	402-444-5555
Garbage Collection/Recycling/Complaints/Information	Quality Control	402-444-5238
Hate Crimes	Police	402-444-4283 or 402-444-HATE
Historic Preservation	Planning	402-444-5150 Ext. 2065
Housing Discrimination, Civil Rights Violations	Human Rights and Relations	402-444-5055
Mayor's Hotline		402-444-5555
Mayor's Hotline TTY/TDD		402-996-8490
Mayor's Office		402-444-5000
"No Parking" or Other Signs	Traffic Engineering	402-444-5160
Nuisance Vehicles (Dead Storage on Street or Lawn,		
Off Pavement, Auto Litter Improperly Licensed)	Mayor's Hotline	402-444-5555
Parks and Recreation Department		402-444-5900
Planning Department		402-444-5150
Public Works Department		402-444-5220
Sewer Problems	Sewer Maintenance	402-444-5332
Sidewalks Broken or Obstructed	Public Works	402-444-5280
Sign Ordinance Information	Planning	402-444-5350 Ext. 2133 or 2129
Snow Removal Complaints	Street Maintenance	402-444-4919
Speed Bumps	Public Works	402-444-5255
Street Construction Problems/Complaints (related to constr. project)	Public Works	402-444-5109
TDD		402-444-5034
Tenant-Landlord Discrimination	Human Rights and Relations	402-444-5055
Traffic Signal Not Working	Traffic Engineering	402-444-5160
Trailers or Cars Parked on Front Lawns	Mayor's Hotline	402-444-5555
Tree Limbs/Hedges Blocking View of Traffic	Parks Maintenance	402-444-5925
Trees, Downed Limbs on City Right-of-Way	Street Maintenance	402-444-4919
Trees Marked with an "X"	Parks Maintenance	402-444-5925
Unsafe or Dangerous Building or House	Mayor's Hotline	402-444-5555
Vehicle Already Towed	Impound Lot	402-444-5782 or 402-444-5783
Weeds Over 18", Yard Litter	Weeds & Litter	402-444-5910
Zoning Enforcement	Planning	402-444-5150 Ext. 2114
Zoning Information	Planner's Desk	402-444-5150 Ext. 2063
<b><u>Public Safety</u></b>		
Arson Hotline		402-444-3473
Business Watch		402-444-6518
Crime Prevention Specialists	Police	
NE Area		402-444-3367
NW Area		402-444-6478
SE Area		402-444-7743
SW Area		402-444-7928
Crime in Progress	Communications	911
Crimestoppers	Police	402-444-STOP or 402-444-7867

Criminal Investigation Bureau	Police	402-444-5652
North Investigations (follow up on crimes occurring North of Dodge)		402-444-5696
South Investigations (follow up on crimes occurring South of Dodge)		402-444-5590
Domestic Violence	Police	402-444-5825
Fire Department Public Education & Affairs Bureau (includes Smoke Detector Installation & Operation Detector Home Safe)		402-444-3560
Gang Unit	Police	402-444-5990
Graffiti to Report	Mayor's Hotline	402-444-5555
Narcotics Unit	Police	402-444-5680
Non-Emergency Police Department Line		
Central Headquarters (505 S. 15 Street)	Police	402-444-5600
Non-Emergency (Telephone Response Unit) (to make a crime report over the phone)	Police	402-444-4877
Precinct Captains	Police	
Northeast - 4316 N. 30 (30 & Taylor)		402-444-6916
Northwest - 10245 Wiesman Drive		402-444-7555
Southeast - 2475 Deer Park Blvd (25 & Vinton)		402-444-4041
Southwest - 9864 M Street		402-444-6116
Special Victims Unit (Sexual Assaults/Child Victim)	Police	402-444-5636
Traffic Unit	Police	402-444-5860
Vice Squad	Police	402-444-5680
Victim Witness (Misdemeanors)	Police	402-444-4597
<b>General</b>		
Animal Control (Strays, Bites, Sick or Injured Animals, Barking Dogs, or Dead Animals)	Humane Society	402-444-7800
Before You Dig		402-344-3565 or 800-642-8434
Cable Franchise Agreement Questions	City Council	402-444-4567
City of Omaha Handgun Ordinance	National Safety & Health Council	402-896-0454
Community Support/Energy Assistance Programs	OPPD	402-636-3654
Concealed Carry Handgun Training	National Safety & Health Council	402-896-0454
Community Services/First Call for Help	United Way	211
Gas Leaks, Water Line Breaks, or Fire Hydrants (Emergency)	MUD	402-504-7777
Handicap Parking Stickers	County Treasurer	402-444-7103
Housing Discrimination	Fair Housing Center	402-934-6675
Keep Omaha Beautiful		402-444-7774
National Safety Council		402-896-0454
Poison Control Center		800-222-1222
Rats, Raw Garbage, Open Refrigerator/Mosquitoes	Douglas County Health	402-444-7481
Safe Communities Efforts		402-896-0454
State Ombudsman (Information)		800-742-7690
Street Lights Out/Electrical Wires Down	OPPD	800-554-6773
Tenant/Landlord Legal Issues	Legal Aid Society	402-348-1060
<b>Douglas County</b>		
Assessor's Office		402-444-7060
Birth and Death Certificates		402-444-7204
County Roads – Snow Removal / Repairs		402-444-6395
Douglas County Environmental Services		402-444-6181
Douglas County Switchboard		402-444-7000
Drivers' License Testing Locations (Testing Hours: Monday–Friday 8:00 to 4:00)		
4208 S. 50 Street		402-595-2039
7414 N. 30 Street		402-595-2040
2910 N. 108 Street		402-595-3106
5730 S. 144 Street		402-595-2424
Health Department Information Line/Directory		402-444-7476
Homestead Exemption From Property Taxes	County Assessor	402-444-7060
Landfill Office and Information		402-238-2970
Marriage License	County Clerk	402-444-7143
Property Taxes	Treasurer's Office	402-444-7272
Register of Deeds/Property Ownership		402-444-7194
Sanitation (Wells and Septic Systems)		402-444-7485
Sheriff's Vehicle Inspection Station – 8338 Chicago Street		402-444-7532
Surveyor – Engineer Office (County Roads/Projects)		402-444-6372
Treasurer's Office		402-444-7280